

Important – Please Read

Vermont Tech Dental Hygiene Clinic Patient,

Due to COVID-19 we need to inform you of some changes at our facility which are outlined in this letter.

Once you have scheduled an appointment you will be receiving emails and/or text messages reminding you of your appointment. If you need to reschedule your appointment please give us plenty of notice so we can find another patient for our student to treat.

Prior to driving to your appointment we ask that you use the restroom at home. If you must use our restroom we ask that after use please use the disinfectant wipes that we will provide for you to wipe all items you touch in the restroom.

Three days before your appointment you will receive an email with COVID pre-screening questions. If you answer YES to any of the questions from the time you receive the questions until your appointment, please call us as soon as possible at (802) 879-5643 as we will likely need to reschedule your appointment. When you arrive at our door you will be asked the same Screening questions to insure that your health status has not changed.

On the day of your appointment we ask that you arrive about 5 minutes before your scheduled appointment time. **Prior to entering the building call us at (727) 900-5495.** We do not answer this phone, but please leave us a message stating your name and that you are in our parking lot. This message shows up on our computer so that we know you are physically here. You may then come to stand in line in front of our doors, or wait in your car if the weather is cold/inclement, until there is no line. Please be respectful of social/physical distancing with others in line. You will be screened at the door to determine your safety for entering the building. Mask wearing is required at all times except when you are actually receiving treatment.

Our Clinic has moved to using all electronic forms. However, to expedite your appointment, we ask that you go to this link: <https://www.vtc.edu/dentalhygieneclinic/> and scroll down to where it says **New and Returning Patients**. Print the following 3 forms: Medical/Dental History, HIPAA and Consent. Fill them out and bring them to your first appointment. Your student will review them with you while you are in the dental chair. Once all data is entered into the computer, your paper forms will be shredded. **Please Read** through the Patients Rights and Responsibilities, Patient Letter and Covid 19 Screening Forms for important information prior to your first appointment.

You will notice that there are plexiglass dividers throughout the clinic and we have improved our air filtration system to reduce aerosols to make it safe to provide your treatment. Because of the additional personal protective equipment that the students and faculty will be wearing we will be keeping the clinic fairly cool so please dress warmly and feel free to bring a blanket with you as we are not able to provide them. We will not be able to use the ultrasonic scaler or polish your teeth, but rest assured that we will be removing all of the deposits from your teeth and will be providing you with quality treatment.

You may notice that after your treatment is completed it may take a few minutes longer than usual to leave our clinic as we can only check out two patients at a time to maintain social/physical distancing. We ask that you be patient with us as we are doing the very best that we can for the safety of everyone during these challenging times.

We look forward to seeing you soon.

Sincerely,

The Vermont Technical College Dental Hygiene Faculty, Staff and Students